

CONTEST RULES

"Survey"

FRIENDS OF GLASS

Article 1 - PURPOSE

1.1. The "Survey" contest (hereinafter the "Contest") is organized by the International non-profit association THE EUROPEAN CONTAINER GLASS FEDERATION (hereinafter "FEVE" or "The Organiser"), headquartered at Avenue Louise 89, box 4, Ixelles 1050, Belgium.

1.2. As part of this Contest, Facebook will only be used for the promotion of the Contest and it acts therefore only as an intermediary and it is not the technical organizer or sponsor of the Contest.

1.3. Possible questions or complaints with respect to the Contest can be notified to the Organiser by sending an email to the following address: info@friendsofglass.com

1.4. Participation in the Contest is free and there is no obligation to purchase.

1.5. The Contest begins 2 December at 00:00 o'clock and ends 16 December 2016 at 23:59 o'clock (hereinafter the "Contest Period").

1.6. The information provided in the framework of the Contest will be processed in accordance with the Organiser's [Privacy Policy](#).

Article 2 - CONDITIONS OF PARTICIPATION

2.1. Participation in the Contest is permitted to any person over the age of 18, participating in a personal capacity and resident of the European Union during the Contest Period, excluding the following:

- people who have a direct or indirect legal link (staff members, employees, etc.) with the Organiser or any of the companies involved in the organization or distribution of the Contest, including their commercial sponsors and advice in advertising and promotions;
- the family members of those listed above (parent and child, spouses, siblings).

2.2 The Contest will be running across the following Friends of Glass websites in their respective markets:

- Friends of Glass UK - www.friendsofglass.com/gb/
- Friends of Glass Spain - www.friendsofglass.com/es/
- Friends of Glass Italy - www.friendsofglass.com/it
- Friends of Glass Germany - www.friendsofglass.com/de
- Friends of Glass France - www.friendsofglass.com/fr
- Friends of Glass Global page - www.friendsofglass.com

2.3. Assuming a participation and a gain by a minor, despite the prohibition in article 2.1, the Organiser reserves the right, in its sole discretion, to award the Prize to one of the parents or legal

guardians, to assign it to another participant, to put it back into play or to use it for any other purpose it deems appropriate.

2.4. Each participant must also have an e-mail address and a mailing address and provide this to the Organiser in accordance with the registration process listed in the description of the Contest form.

Article 3 - CONDITIONS OF PARTICIPATION AND DETERMINING WINNERS

3.1. Participation in the Contest is possible only through the Internet, after completing and submitting the survey via the following links (hereinafter the "Site"):

Austria - German:

<http://bit.ly/2g22ieU>

Croatia - Croatian:

<http://bit.ly/2gFA7TX>

Czech Republic - Czech:

<http://bit.ly/2gCxMLZ>

France - French:

<http://bit.ly/2gfMisw>

Germany - German:

<http://bit.ly/2gSgJX3>

Italy - Italian:

<http://bit.ly/2gtfERW>

Poland - Polish:

<http://bit.ly/2gtfH04>

Slovakia - Slovak:

<http://bit.ly/2gCoGiq>

Spain - Spanish:

<http://bit.ly/2g23qiM>

Switzerland - French:

<http://bit.ly/2fyv8r0>

Switzerland - German:

<http://bit.ly/2filhX27>

United Kingdom - English:

<http://bit.ly/2flo2vs>

A prior registration is not required for participation in the Contest. The participation in the Contest implies an automatic acceptance by the participant of the Contest Rules.

3.2. The participant will be asked to complete the survey, the main question as well as the tiebreaker question. In addition to this, the participant will have to fill out his/her first and last name as well as his/her e-mail address.

Once the participant has filled out the participation form, he/she will have to click on the "submit" button in order to complete his/her participation.

3.3. The winner of the first prize, as described in article 4.1, will be the participant who answered correctly to the main question and provided the closest answer to the tiebreaker question. In case of a tie between different potential winners, the date and time of submission of the participation form will be taken into account as final criteria, the fastest participant being the winner of the first prize.

The winners of the fifteen (15) additional prizes, as described in article 4.1, will be the participants who answered correctly to the main question and provided the closest answer to the tiebreaker question and are the five (5) fastest participants - following the winner of the first prize - in submitting their participation form.

3.4. The winners will be contacted by the Organiser in due time. The first contact will occur via e-mail after which further arrangements will be agreed on between the Organiser and winner for the receipt of the Prize.

3.5. Each participant is identifiable on the basis of the e-mail address he/she entered during the completion of the participation form. Each participant bears its own responsibility for the accuracy and completeness of this information. Any incorrect or incomplete e-mail address will be considered invalid.

3.6. Incomplete or inaccurate participations, as well as all incomplete or inaccurate entries, entries containing incorrect or unidentifiable characters, or entries that were submitted in any other form than the one prescribed or participations which are not compliant with these Contest Rules, will be excluded and the participant will be disqualified.

3.7. Any fraud, attempted fraud, abuse, attempted abuse disorder, in relation to the proper conduct of the Contest or non-compliance with these Contest Rules will result in automatic disqualification of the participant, without notice, without prejudice to legal action on the part of the Organiser. The Organiser will not be held liable in these cases. Participants do not have a legal remedy or appeal against such final decisions made by the Organiser.

3.8. All costs of participation in the Contest (including the internet, telephone, computer, etc.) are the sole responsibility of the participant. Contest participants may not in any case require the Organiser to cover the costs of their participation in the Contest.

Article 4 - PRIZE

4.1. The winner, determined in accordance with article 3, wins a "Prize". The first prize will be one iPad Air 2.

There will be fifteen (15) additional second prizes which will be a gift voucher of one hundred (100) Euros. The exact composition of the Prize is at the discretion of the Organiser.

The Organiser reserves the right to substitute at all times the Prize (the first prize as well as the additional second prizes) with a prize of comparable value and without providing any justification.

4.2. An individual participant may only win one Prize. In addition, only a single Prize may be awarded per family residing at the same address.

4.3. The Prize is not transferable or exchangeable by the winners, for their cash value or against other assets, except with the express consent of the Organiser.

4.4. Besides the Prize referred to in Article 4.1., no other rights will be conferred to the winners.

4.5. The date and delivery address of the Prize shall be communicated by email or phone. The Organiser cannot be held responsible for any delay, loss, theft or damage to the Prize upon delivery.

4.6. Winners are themselves responsible for the use they make of their Prize. The Organiser makes no warranty as to the usefulness, quality or timeliness of the Prize involved, for any purpose whatsoever. The Organiser cannot be held liable for damages that are directly or indirectly caused by the Prize.

4.7. In case of refusal, or return of the Prize upon the Winner's failure to respond within five (5) days of email or call informing him/her of the gain, the Organiser reserves the right to reallocate the Prize, put it back into play or organize any additional action it deems appropriate.

Article 5 – PROTECTION OF PERSONAL DATA

5.1. The Organiser processes personal data which has been provided within the framework of the Contest in accordance with the Belgian Privacy Act of 8 December 1992 as modified by the Act of 11 December 1998 and the Act of 13 June 2005 on electronic communication.

5.2. The participant agrees that the data provided when registering for the Contest are saved and used by the Organiser in view of a correct processing of the Contest and mainly in order to inform and contact participants. For example, as indicated in article 4.

5.3. These data are processed by the Organiser and are not transmitted to any third parties for commercial reasons without the consent of the party involved. They can be communicated however to any natural person or organization that has a direct relationship with the Organiser and to other services or entities connected to the Organiser in the framework of a possible subcontracting of the data processing for the objectives of the present Contest.

5.4. By participating in the present Contest, the participant becomes a Friend of Glass which implies that he/she expressly agrees that his/her data can also be stored and used by the Organiser for sending e-mails with information about the products and services of the latter.

5.5. The participant has the right to oppose to the processing of personal data for direct marketing purposes at no expense and at any time. In addition, the participant has the right to access and correct the data. In order to do this, he / she must notify this via the relevant contact form.

5.6. As for the rest, the provisions of the Organiser's [Privacy Policy](#) apply on the processing of the data in the framework of the present Contest.

Article 6 - COOKIES AND ENCRYPTION

6.1. The site www.friendsofglass.com uses cookies. A cookie is a small file sent by a web server which is recorded on the hard disk of the computer of the user. This file defines the preferred language by the user during his/her visit to the site. Most browsers automatically accept cookies, but can be configured not to accept them or to report a cookie is sent, for example:

- If the user browses the Internet with Internet Explorer 3 or 4 (Microsoft): Click on 'view', 'options' and 'advanced'. Among the various warnings that the user can activate, the fourth is entitled 'warning before accepting cookies "and, solely on Internet Explorer 4, the fifth is entitled" always refuse cookies ".

- If the user browses the Internet with Internet Explorer 5 (Microsoft): Click "Tools", "Internet Options", "security", "customize the level of security." In "cookies", choose "ask" or "off" for both options.

- If the user browses the Internet with Navigator Gold 3 (Netscape): Click "Options", "network preferences", "protocols". Among the various warnings that the user can activate, the first is entitled 'warning before accepting a cookie. "The user will then be warned of the arrival of a "cookie" and will oppose it undertook its browser.

- If the user browses the Internet Communicator (Netscape): Click "edit", "preferences" and turn on "advanced" highlighted. Select the desired option.

Article 7 - LIABILITY

7.1. The Organiser reserves the right to modify the organization, to suspend or terminate the Contest at any time without notice in case of force majeure or other exceptional event beyond its control, including in the event of Internet network failure, of any other problem connected with the telecommunication networks, computers, Internet providers and servers, and without the participants or any other person being able to claim damages.

7.2. Subject to their intent or gross negligence, neither the Organiser nor its staff or third parties who are called in the Contest can be held liable for any damages of any nature whatsoever which may result from the organization of this Contest, from the Winner designation or from the awarding of the Prize. In addition, the aforementioned parties cannot be held liable because of the changes, suspensions and cancellations mentioned in article 7.1.

7.3. Participation in the Contest implies knowledge and acceptance of the characteristics and limitations of the Internet, particularly with regard to technical services, the risk of interruptions and, more generally, the risks inherent in any communication and data transfer by means of the Internet, the lack of protection of certain data against possible detours, and the risk of contamination by certain viruses on the network.

Therefore, and in accordance with the preceding paragraph, the Organiser cannot be held responsible in particular for:

- Errors or incorrect filling of the data requested in the entry form;
- Internet transmissions;
- Malfunction of the Internet and / or the software used;
- The effects of viruses, bugs, anomalies, technical defects;
- Any defects: techniques, hardware and software of any kind.

The Organiser cannot be held responsible for any incompatibility between the technologies used for the competition and the hardware and / or software configuration used by the participant.

7.4. No typo, misprint or layout or other similar error cannot be grounds to receive compensation and ask of the Organiser to pay compensation in this respect.

7.5. If the Organiser is forced to end the Contest prematurely due to the improper behavior of the participant, the Organiser is entitled to claim a compensation for the suffered damages.

7.6. While using the Site, participants are exclusively responsible for the potential non-compliance with the conditions of use of Facebook. By approving the present Contest Rules, the participant holds the Organiser harmless for each form of liability in this respect.

Article 8 - ACCEPTANCE OF THE RULES

8.1. These Contest Rules may be viewed and printed from the Site at any time.

8.2. By participating in the Contest, each participant marks his/her express, unconditional approval and without reservation to all the provisions of these Contest Rules.

8.3. The Organiser reserves the right to extend the Contest or to amend and /or modify the Contest Rules at its sole discretion at any time without reason or notice, even during the Contest Period. These changes will apply with immediate effect from the moment of publication on the Site. By participating in the Contest, each participant is automatically bound by the amendments to these Contest Rules. The Organiser recommends that participants consult these regularly.

8.4. All communications to participants and all information about the Contest on the Site will be considered an integral part of these Contest Rules.

Article 9 - SEVERABILITY

If any provision of these Contest Rules is declared wholly or partly illegal, invalid or unenforceable under applicable law, that provision will not be part of these Contest Rules. The legality, validity and binding effect of other provisions of these Contest Rules shall remain unaffected.

Article 10 - LAW AND LITIGATION

10.1. Participants engaged in a case discussion concerning the application or the interpretation of these Contest Rules are asked to first seek a friendly solution with the Organiser before commencing legal proceedings.

10.2. These Contest Rules and the operation of the Contest itself, and its interpretation are governed by Belgian law. In case of dispute, only the courts of Brussels have jurisdiction, except if prescribed otherwise by imperative legal provisions.