# **Supporting Our Customers**





# **State Farm® Announces \$2.2 Billion in Auto Rate Cuts**

**Driving Trends, Fewer Accidents Result in Insurance Rate Reduction** 

# **Financial Flexibility**

As driving behaviors evolve during the COVID-19 pandemic, State Farm continues to identify ways to support customers. Based on current trends, State Farm is working to **reduce auto rates in every state**. The national average for those rate reductions is **11%**, saving customers **\$2.2 billion**.\*





These approximately \$2.2 billion national auto rate reductions are in addition to an evolving <u>Good Neighbor Relief Program</u> in which State Farm previously announced up to a <u>\$2 billion dividend</u>, flexible customer payment options and philanthropic relief. Together, State Farm auto customers will see about **\$4.2 billion in savings.** 

Customers are encouraged to visit with their <u>State Farm agent</u> about individual policies, coverage and any opportunities for discounts.

# **Supporting Relief Efforts**

State Farm is **donating millions** to nonprofit organizations that are directly supporting COVID-19 relief efforts in our communities.





#### **Always Available**

We're committed to making sure our customers have the protection and support they need.

We're always available to support our customers <u>online</u>, through our <u>mobile</u> <u>app</u>, by <u>phone</u> and through our network of <u>State Farm agents</u>. Customers who need to file a claim can <u>start online</u>.