State Farm®

2020 by the numbers

#1

State Farm® is the Leading Auto and Homeowners Insurer in the U.S.

We Grew Policies





We Did Good for Our Customers

Our agents, their teams and our employees are committed to providing customers and communities with the products, technology and service they expect from their Good Neighbor.





Business



85M+

Policies and accounts serviced throughout the U.S. by our approximately **57,500 employees** and **19,200 independent contractor agents**

Visits to the State Farm mobile app, helping customers manage their accounts while on the go

Paid in catastrophic loss claims

22K

Claims, on average, are handled per day to help our customers recover from the unexpected

\$100.7B

Individual life insurance issued

67%

Increase in Drive Safe & Save™
enrollments, saving money for customers
while encouraging safe driving

Good Neighbor Relief Program

\$4.2B

In savings for State Farm auto customers *

\$2.0B

State Farm Mutual auto customers and premium relief for other auto customers*

In policyholder dividends to

In savings due to lowering Auto premiums an average of 11% nationally*

\$126.1B

We Increased Our Financial Strength

In 2020, our Group Net Worth increased. Our financial strength allows us to be there for our customers when they need us most. Our local presence and broad product offerings allow us to meet the needs of our customers and serve the community.

We're Recognized as a Top Employer

- 100 Best Companies
- Most Admired Company
- Top 100 Most Military Friendly
- National Recognition for Equality
- Top Companies for Executive Women

We Value Diversity and Inclusion

- Best Companies for Dads
- Diversity Best Practices Inclusion Index
- 50 Best Companies for Latinas to Work
- Best Companies for Multicultural Women
- Hispanic Association on Corp. Responsibility Inclusion Index

Top Employer

- Most Admired Company – Fortune Magazine Most Admired among leading P&C insurance companies
in the world, 2008-2020

- Top 100 Most Military Friendly Employer – CL Lobe Magazine 2005-2021

-100 Best Companies - Working Mother Magazine 2020 - First time achieving this sward. Assesses leave policies, workforce representation, benefits, childcare, advancement programs, flexibility policies and more Top Companies for Executive Women - National Association of Female Executives (MFE) 2008-2020 - Corporate Equality Notes - Perfect score of 100 - Human Rights Campaign, 2021. Received a perfect score eavry year since 2021. Diversity & Inclusion:
- Diversity Best Practice

Best Companies for Duds – Working Mother Magazine, 2020 – first time achieving this award. Cliebrates forward-fishinking organizations that lead in the areas of parental leave, family support and job flexibility 50 Best Companies for Latinas to Wink – Latinas Style Magazine, 1998 – 2020 – Best Companies for Multicultural Women – Working Mother Magazine, 2009 – 2020 – Hesterial Association of Companies Resolution (Latina Violence) – Working Mother Magazine, 2009 – 2020 – Hesterial Association of Companies Resolution (Latina Violence) – Working Mother Magazine, 2009 – 2020 – Hesterial Association of Companies Resolution (Latina Violence) – Working Mother Magazine, 2009 – 2020 – Hesterial Association of Companies Resolution (Latina Violence) – Hesterial Association (Latina Violence) – Hesterial Association of Companies Resolution (Latina Violence) – Hesterial Association (Latina Viol

We Made a Difference in Our Communities

171K

Acts of Good logged by our employees and agents.

97.2K

Hours our employees volunteered supporting charitable causes important to their communities.

18.6K

Grants provided by State Farm and State Farm Companies Foundation supporting more than 8.2K nonprofits across the United States with a focus on building safer, stronger and better-educated communities.

^{*} Approximate