

PRESS RELEASE

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AMERICAN AIRLINES RESUMES MIAMI HUB FLYING TO THE CARIBBEAN

In July the airline will resume service to 13 destinations in the Caribbean from its Miami hub

MIAMI – American Airlines today resumed scheduled service from its Miami hub to eight destinations in the Caribbean previously suspended in March due to coronavirus (COVID-19) travel restrictions. The airline resumed its operations from Miami International Airport (MIA) to Santo Domingo (SDQ), Santiago (STI), Puerto Plata (POP) and Punta Cana (PUJ) in the Dominican Republic; Port-au-Prince, Haiti (PAP); as well as to Eleuthera (ELH), Georgetown (GGT) and Nassau (NAS) in the Bahamas. In the coming weeks, the airline is also planning to relaunch service to St. Lucia (UVF), Aruba (AUA), St. Vincent (SVD), St. Maarten (SXM) and Providenciales (PLS).

“As Miami’s hometown airline, we understand the important role that aviation plays in our community– connecting families and loved ones, as well as supporting trade, commerce and tourism, all major economic engines for South Florida,” said Juan Carlos Liscano, Vice President of Operations for Miami, the Caribbean and Latin America. “In the coming months we are looking forward to the steady resumption of our Miami hub operations with more flying to Latin America and the Caribbean, providing critical air service for our community and safely serving those who need to travel.”

While American has continued flying a limited schedule from Miami, in June the airline resumed service to Antigua (ANU) and to Kingston (KIN) and Montego Bay (MBJ) in Jamaica. With the resumption of these flights, during the month of July the airline will be operating up to 175 daily flights to 82 destinations from its MIA hub, with additional increases scheduled for August.

Miami hub service resumption in July

Destination	Origin City	Frequency	Aircraft	Resumption Date
SDQ	MIA	3x daily	B737-800	July 7
STI	MIA	1x daily	A319	July 7
POP	MIA	1x daily	A319	July 7
PUJ	MIA	1x daily	B737-800	July 7
PAP	MIA	1x daily	A319	July 7
ELH	MIA	1x daily	ERJ145	July 7
GGT	MIA	1x daily	ERJ145	July 7
NAS	MIA	2x daily	B737-800/ ERJ145	July 7
UVF	MIA	1x daily	B737-800	July 9
AUA	MIA	1x daily	B737-800	July 10

SVD	MIA	1x daily	B737-800	July 11
SXM	MIA	1x daily	B737-800	July 15
PLS	MIA	2x daily	B737-800/ERJ175	July 22

American's Clean Commitment has multiple layers

As American adds more flights to its summer schedule, the airline is taking several new actions as it continues to focus on the well-being and safety of customers and team members. These include creating a new Travel Health Advisory Panel including world-renowned Vanderbilt University Medical Center to advise on health and cleaning matters as travelers return over the summer.

American also announced that it is working with the Global Biorisk Advisory Council for GBAC STAR™ Accreditation (GBAC STAR) for its fleet of aircraft and customer lounges. GBAC STAR Accreditation demonstrates that proper cleaning and disinfection work practices, procedures and systems are in place to prepare for, respond to and recover from pandemics. The Travel Health Advisory Panel and GBAC STAR Accreditation build on American's commitment to the safety and well-being of its customers and team members.

American has implemented multiple layers of protection for customers that include clean airports and airplanes, looking out for the health of team members, and requirements for customers to wear face coverings.

American disinfects every aircraft, including hand-cleaning seat buckles, seats, tray tables and other surfaces. The airline also applies an electrostatic spray inside the aircraft every seven days which kills 99.9999% of viruses and bacteria within 10 minutes. American is the only network airline to use a product on EPA List N which provides continued seven-day protection against bacteria, mold, and viruses, including SARS-CoV-2, the virus that causes COVID-19. And the HEPA filtration system on board American's fleet provides a complete air change every two to four minutes, similar to the standard for hospitals.

American has also expanded the frequency of cleaning in airport areas under its control, including gate areas, ticket counters, passenger services counters, baggage service offices and team member rooms. Customers on many flights receive sanitizing wipes or gel, and American has limited food and beverage delivery to reduce interactions between flight attendants and customers.

COVID-19 symptom checklist for travelers

In May, American began requiring all customers and team members on board to wear a face covering unless there is a medical reason why they cannot. In June, American said it would limit flight privileges for customers who refuse to wear a face covering without a medical reason. In addition, American is asking customers during the check-in process to certify that they have been free of COVID-19 symptoms for the past 14 days.

Flexibility for customers

American is providing customers additional flexibility for travel by extending its offer to waive change fees. This offer applies to tickets that meet the following criteria:

- Any ticket for travel through Sept. 30, 2020, will not incur change fees prior to travel. Customers must pay any fare difference, if applicable, at time of ticketing of the new fare. Fare rules may apply depending on the ticket.
- All AAdvantage® award tickets are included in this offer.

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- Customers are allowed to change their origin and destination cities as part of this offer.
- Travel must be completed by Dec. 31, 2021.

For the latest on American's changes to scheduled service and other information related to COVID-19, please visit the [Newsroom](#).

About American Airlines Group

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