

OUR SHORTEST DIRECT CONNECTION

Area		Contact Information		Additional Information
Call Center	Questions about your booking	Eurowings contact form	+49 (0)221 599 882 98	DE: Calls free of charge INT: The international charges of your telephone provider apply.
Travel Agencies	Support for travel agencies	Eurowings contact form	+49 (0) 221 599 882 25	DE: Calls free of charge INT: The international charges of your telephone provider apply.
	Bookings that you made via GDS	gds Serviceteam@eurowings.com	+49 (0) 221 599 882 94	DE: Calls free of charge INT: The international charges of your telephone provider apply.
Corporate Customers	For questions about EW4Business NON GDS bookings	Eurowings contact form	+49 (0) 221 599 882 98	DE: Calls free of charge INT: The international charges of your telephone provider apply.
	For questions about EW4Business GDS bookings	Lufthansa Sales & Service Teams Eurowings GDS Support: +49 (0) 221 599 882 94		DE: Calls free of charge INT: The international charges of your telephone provider apply.
Groups	Book a group trip from 10 persons directly on the website	gruppen-ew@eurowings.com	+49 (0) 221 599 882 66 (DE)	DE: Calls free of charge INT: The international charges of your telephone provider apply.
			+49 (0) 2203 1027 1641 (INT)	
GDS Groups	GDS: PNR-, TST- and SSR-Support	gds groupteam@eurowings.com	+49 (0) 221 599 882 96	DE: Calls free of charge INT: The international charges of your telephone provider apply.
Baggage Tracking	Immediately after loss	Report baggage delays/damage online or on site at the baggage search department	Manage delay report + baggage search status	-
	From 5 days after loss	Fill in the form and send it to baggage@eurowings.com schicken		
Charter	Full charter requests	chartersales@eurowings.com		-
Miles & More	Inquiries about the Lufthansa Group frequent flyer program	Miles & More contact form	+49 (0) 69 209 777 777	Available Monday to Sunday from 7 a.m. to 10 p.m.
Eurowings Credit Card	Barclays hotline for cardholders and interested persons	+49 (0) 40 89 099 226		Available Monday to Friday from 9 a.m. to 5 p.m.
	Barclays blocking hotline for lost cards (in Germany and abroad)	+49 (0) 40 89 099 877		Available 24 hours a day
Accounting	Refund of taxes and fees General requests	Eurowings contact form		-
Accessible Travel	Requests and registrations for medical luggage or an assistance/service/ESAN dog	assistance@eurowings.com	Eurowings contact form	-