



Hard works pays off for Ribbonwood

By ROBYN BRISTOW

Ribbonwood Country House, near Cheviot, has been named as one of the top 10 accommodation providers in New Zealand by Booking.com.

Owners Gary Mitchell and Robert Day are thrilled their hard work and effort has been recognised not only by their customers, but by the global travel giant.

“It’s always nice to know that our visitors appreciate all we do around the property and for them when they stay. “We’ve both had years of experience in tourism and hospitality, which has been a huge help to our success”, Gary says.

“It’s the sensational views, Kaikoura mountains, touch of home and tranquility that draws the people in to stay with us.

“We’re so thankful to all the guests who have left us great reviews on Booking.com.”

Booking.com’s Guest Review Awards honour accommodation partners that consistently deliver great guest experiences and high-quality accommodation.

The importance of human connection while travelling is something that has been recognised both globally and locally by customers who left reviews on Booking.com in 2018.

Its vice-president, Olivier Gremillon, says no matter the type, size or location of the property, customers make it clear they value a human connection when they travel, whether it’s some extra attention to detail or a truly individualised approach to service.

“With these awards, we celebrate and thank all of the amazing accommodation providers who create special travel experiences for our customers on a daily basis.”



Top ten providers . . . Robert Day, left, and Gary Mitchell at Ribbonwood.

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